

How to Connect a Barcode Scanner

If a barcode scanner is not working, it is frequently the cabling that has come unplugged / incorrectly set up. We can either arrange a technical engineer to call out and have a look or you can have a go yourself.

If you try yourself, you will need to ensure that the till is completely turned off. The scanner cable comes out of the back of the till (at the top) and feeds through the bottom of the till - you must ensure that this cable is carefully plugged in, do not force it.

About halfway down, the cable splits into two with one half leading directly to the scanner and the second to a keyboard emulator (small black triangular shaped device). Again, please ensure that all of the cables are carefully plugged in to one and another.